



Από τους στόχους (SDGs) στις Δράσεις

George Savva

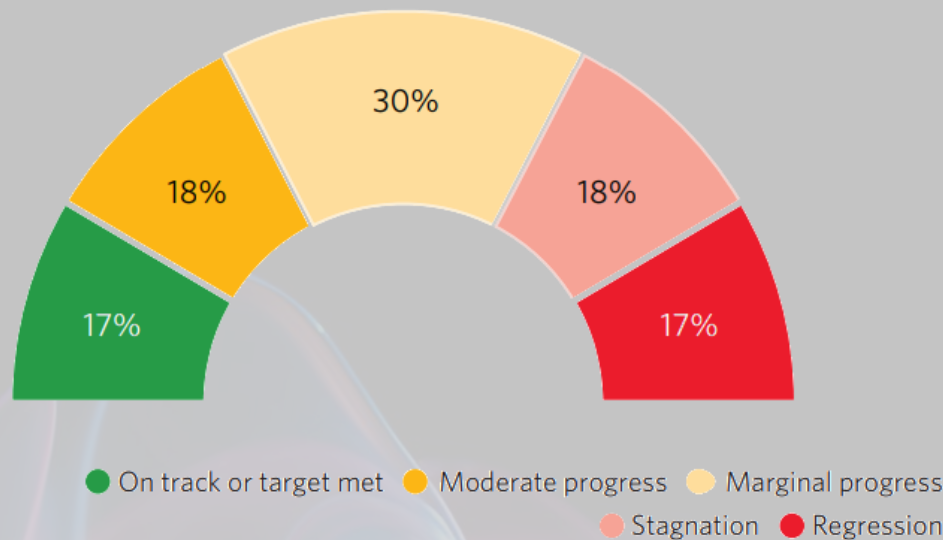
Global ESG Practice Lead

January 2025

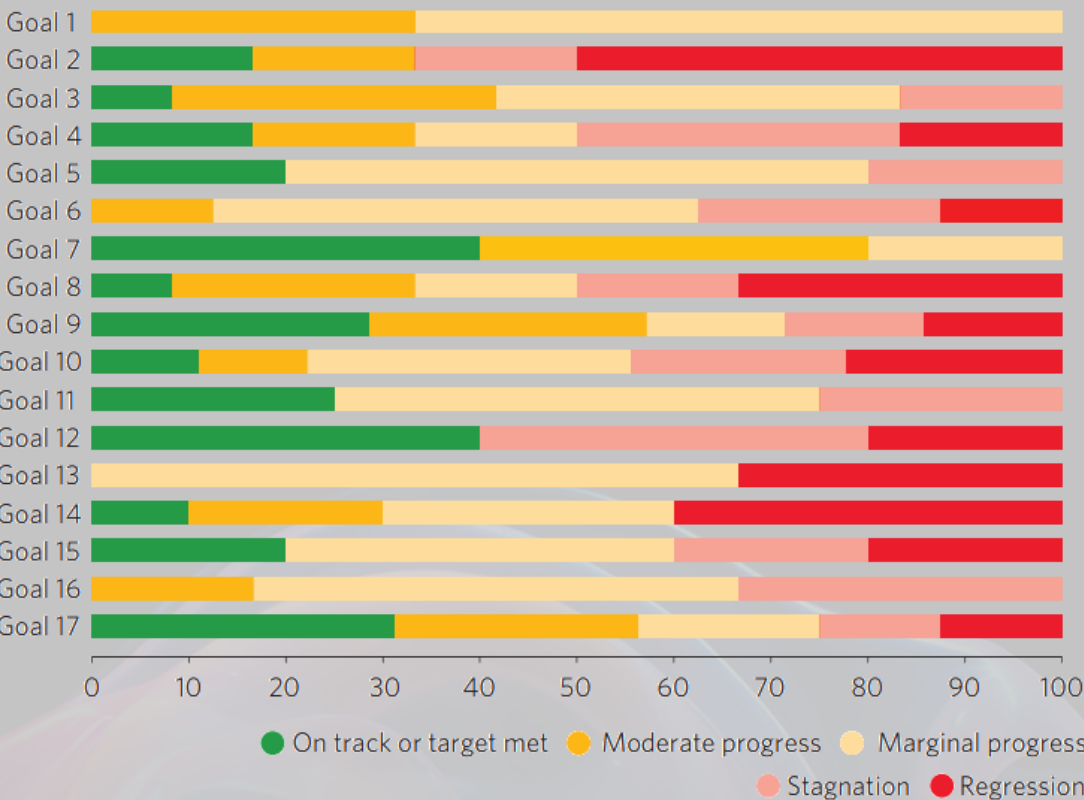


SDGs Progress Status

Overall progress across targets based on 2015–2024 global aggregate data



Progress assessment for the 17 Goals based on assessed targets, by Goal (percentage)



Source: The Sustainable Development Goals Report 2024, UN

Amdocs at a Glance

Global Customer Footprint



~28,000

Employees



\$5B

FY24 Revenues,
Up **2.7% YoY**⁽¹⁾



~90

Countries



3.1 B

People impacted by our platforms



~400

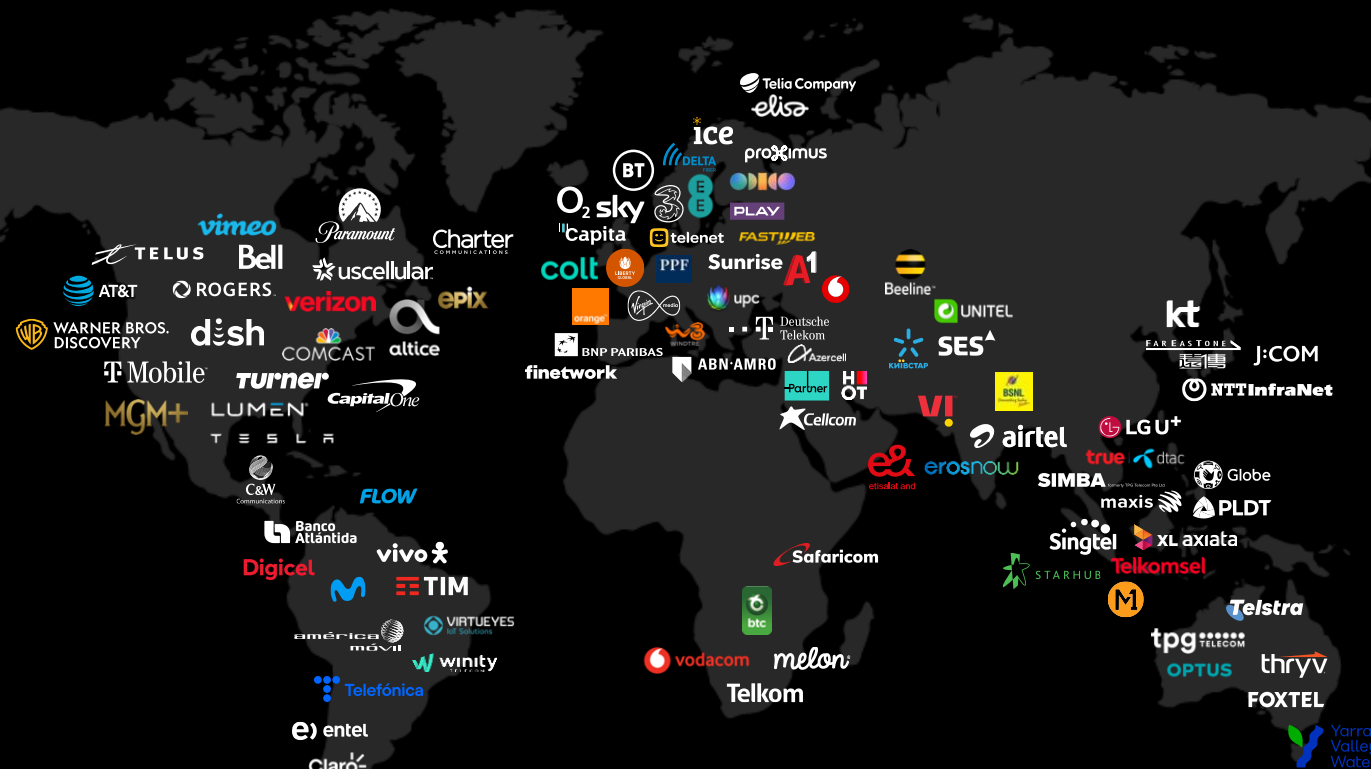
Customers

the foundation of
connected society



\$1.5B+

Investment
In our next-gen
cloud platforms



Our commitment to Leaving only 'Footprints of Amazing'



PROUD TO BE RECOGNIZED FOR OUR ACHIEVEMENTS

Member of
Dow Jones Sustainability Indices
Powered by the S&P Global CSA



Top Industry rating

And more...



Creating Sustainable value through ESG



Holistic model in our journey



Multi-dimensional Integration of SDGs

Impact from various touch points



SDGs impact Identification

Sustainability Topics	1 NO POVERTY	2 ZERO HUNGER	3 GOOD HEALTH AND WELL-BEING	4 QUALITY EDUCATION	5 GENDER EQUALITY	6 CLEAN WATER AND SANITATION	7 AFFORDABLE AND CLEAN ENERGY	8 DECENT WORK AND ECONOMIC GROWTH	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	13 CLIMATE ACTION	14 LIFE BELOW WATER	15 LIFE ON LAND	16 PEACE, JUSTICE AND STRONG INSTITUTIONS	17 PARTNERSHIPS FOR THE GOALS
Bribery and Corruption								X			X					X	
Business Ethics and Compliance								X			X					X	
Climate Change and GHG Emissions											X	X	X				X
Community Impact and Engagement				X	X			X	X	X	X						X
Competitive Behavior								X			X					X	
Corporate Governance								X	X	X						X	
Customer Experience and Satisfaction								X									X
Data Privacy and Cybersecurity																X	
Digital Inclusion	X	X		X				X	X	X	X	X	X				X
Diversity, Equity and Inclusion				X	X					X							X
Employee Health, Safety and Wellbeing			X					X									
Energy Management							X				X	X	X				
Human Rights								X		X						X	
Labor Relations and Compliance	X							X		X						X	
Product Sustainability and Accessibility			X					X	X	X	X	X	X			X	
Public Policy and Advocacy																X	
Responsible Supply Chain			X		X			X		X			X				
Risk Management								X								X	
Talent Attraction, Retention and Development				X				X	X	X							
Waste Management											X	X	X				

2  Connecting under-connected people through optimized digital marketplace developed to connect rural farmers with end customers  **Globe**

8  Restoring essential mobile and data services in under 8 hours, after typhoon Odette cuts off 23  **Globe**

10  Job search app developed to connect companies with people with disabilities seeking jobs  **Fundación Telefónica**

10  Emission zone city program  **Transport for London**

Improving diversity & inclusion
Amdocs 5G Network Design

Risk management
Amdocs Cloud Operations Services

Reducing car pollution
Amdocs Charging & Collections



Thank You!

